

Blog Export: Please God No, <http://www.pleasegodno.com/>

Saturday, January 19, 2008

Alltel does me a solid and pulls out and shoots cell phone service all over my chest.

Alltel does me a solid and pulls out!!!!In all fairness, I thought I'd post this reply from Alltel wireless in a prompt response to my letter that was written a mere three weeks ago.

"Response (Peggie S) 01/14/2008 11:47 AM
Dear Mr. Pleasegodno,

I have reviewed your account and the numerous problems you have encountered with your handset. I apologize for the frustration this has caused.

Per the technical notations on your account the problems stems from the type of handset you are currently using. With that being said a decision has been made to adjust your current contracts within the upgrade period. This will allow you to visit the local Alltel retail and select new Alltel equipment at the contract price.

Once again Mr. Pleasegodno we sincerely apologize for all the inconvenience this matter has caused. If you would like to accept this offer please respond back to this email and we will be happy to adjust the current contract.

Thank you for giving us an opportunity to be your wireless service provider.

Sincerely

WSC Offline support"

Nice. This is the minimum I would have expected from a bookie, much less a cell phone company. I'm glad we've met at the crucial crossroads named "The minimal a company could provide to retain my business."

Thank you Alltel for letting me purchase another overpriced cellphone and extend my contract with a company I never wanted and never signed a contract with for another two years so my cellphone will work with your system!!!! You rock!!!

Posted by TK (Admin) at 09:44